

## **Special GED® Test Pricing Webinar**

### **Summary of Questions and Answers**

#### **How long will this promotion last?**

The \$10 testing campaign will last as long as we have vouchers available.

#### **Will both the audio and PowerPoint be available online?**

The PowerPoint presentation with written notes will be available on the KYAE website along with Questions and Answers from this webinar.

#### **What is the startup date?**

The promotion will start as soon as we receive the vouchers from GED Testing Service®. We hope that will be July 1st, but we will send an email to you confirming the official launch date.

#### **What will retakes cost?**

GED Testing Service® is already discounting the cost for two additional retests for each content area module. The cost for those discounted retests is also \$10 per content area module. To get the discount, you must schedule a single module at a time.

#### **I've already purchased \$30 vouchers. Will I still be able to use them coupled with the KYAE discount code?**

The \$20 vouchers for this campaign are single use vouchers and will not combine with any other vouchers except for the \$10 discount vouchers. Please retain your \$30 vouchers for use after this campaign is completed. Please contact Rae Smith at [Rae.Smith@ky.gov](mailto:Rae.Smith@ky.gov) if you think your vouchers may expire before that time.

#### **Does a student have to pass a portion first prior to using a voucher code?**

Students must pass the Ready™ test module before you submit a request for a voucher.

#### **Are the vouchers being distributed according to county population or GED goal? Or is it just 8500 for the state?**

There are 8500 vouchers, each worth \$20, available for students in the entire state. Each program can request vouchers for students who have passed the Ready™ test and therefore become eligible to test.

#### **Will one voucher code be for the entire test or just for that individual section?**

The \$20 vouchers are single use vouchers to be applied toward the fee for a single content area module.

#### **Is July 1 a set in stone date? I have several students ready to go. Can I tell them July 1st?**

The promotion will start as soon as we receive the vouchers from GED Testing Service®. We hope that will be July 1st, but we will send an email to you confirming the official launch date.

**Is there an expiration date once the vouchers are obtained?**

Since they will be given to students ready to test, we expect to distribute and use the vouchers well before any possible expiration issues.

**Will non-KYAE testers who try to register for the test on their own on Pearson receive a message to enroll in a KYAE program to receive a discount?**

The information at GED.com provides students with a direct link to all KYAE programs. There will not be any specific language about this promotion at the GED.com site. The vouchers can only be requested from KYAE programs or Department of Corrections programs, therefore they will only be used for those students.

**Just to verify, the \$8500 is for the whole state, right?**

There are 8500 vouchers worth \$20 each. That means the value of the campaign is \$170,000 in discounts.

**GED Ready™ test cost is as normal, correct?**

KYAE has purchased Ready™ test vouchers, through KET, for our adult education programs. An email about an additional round of Ready™ test vouchers was emailed to program directors on June 24, 2014.

**Was that email about the GED Ready™ test sent out? I didn't get it.**

An email about the additional Ready™ test vouchers was sent to program directors on June 24, 2014.

**Once a student passes a GED Ready™ test, can we request a voucher for that one area... and will we be able to register the student immediately for that area?**

A student may pass the Ready™ test for a single content area module and then proceed directly to schedule that same content area module of the GED® test as long as there is not an additional age alert.

**As of now, until the student passes the entire Ready test, the Register Now button isn't available. What is wrong?**

That is probably a local tech problem. Please make sure you clear the Internet history before trying to schedule the GED® test so the system can update the availability of that module of the GED® test. Unless there is an age alert, a student can pass a single module of the Ready™ test and then proceed to schedule that same content area module of the GED® test.

**You said the vouchers will be \$20. Does that mean someone has to pass at least two parts?**

The \$20 vouchers are single use vouchers to be applied toward the fee for a single content area module. That means the student will be responsible for paying \$10 for each content area module.

A student may pass the Ready™ test for a single content area module and then proceed directly to schedule that same content area module of the GED® test.

**Retesters allowed?**

GED Testing Service® is already discounting the cost for two additional retests for each content area module. The cost for those discounted retests is also \$10 per content area module.

**Can you go back to the slide that tells us what to email you guys to get the \$10 vouchers?**

Once your student passes the Ready™ test module, email the student name, date of birth, county program, and the content area module the student is scheduling to [GED@ky.gov](mailto:GED@ky.gov). You should receive a response within the workday as long as we receive the information before 3:30 pm, Eastern Time.

**Will you give us updates on how many vouchers are left?**

Yes, we can provide updates about how many vouchers remain.

**What is the turnaround time when submitting for a voucher?**

You should usually expect a response within the same workday if the request is made before 3:30 pm, Eastern Time.

**What if they have used their two discounts already?**

If the student has already received the \$20 discount voucher for the first attempt, and then used both retest vouchers from GED Testing Service® for each content area module, that student may have to pay the fee for any additional retests.

**Yesterday, we received an e-mail stating we would be getting additional Ready vouchers; do you know when those will be available?**

Just as was done with the original Ready™ test voucher distribution, KET will be distributing the vouchers to programs via email.

**Would you please send us the testing sites available at present?**

There are currently more than 30 public testing centers in Kentucky with more being added every few weeks. For the complete list of testing centers near you, please use the test center locator which is available at [GED.com](http://GED.com) and [GEDTestingService.com](http://GEDTestingService.com).